

Maryland Federal Facilities Profile

Social Security Administration



6401 Security Boulevard
Baltimore, Maryland 21244
410-965-8904
Baltimore County

www.ssa.gov

Commissioner: Carolyn Colvin
Department: Independent

Maryland Employees: 12,000
Procurement Contracts in 2015:

- \$1,521,763,089 US Total
- \$784,429,814 Performed in Maryland

History & Mission: The Social Security Act was signed into law by President Roosevelt on August 14, 1935. In October 1936, Social Security moved into the Candler building in Baltimore City. In 1960, a new facility was built in Woodlawn, Baltimore County.

The Social Security Administration administers Social Security, a social insurance program consisting of retirement, disability, and survivors' benefits. To qualify for these benefits, most American workers pay Social Security taxes on their earnings; future benefits are based on the employees' contributions.

The mission of the SSA is to advance the economic security of the nation's people through compassionate and vigilant leadership in shaping and managing America's Social Security programs. Social Security has grown to become a major facet of modern life. One in six Americans receives a Social Security benefit, and about 98 percent of all workers are in jobs covered by Social Security.

Primary Maryland Facilities

Social Security Administration Headquarters (Baltimore County)
Social Security Administration Teleservice Center (Baltimore City)

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Resources

[Contracting Forecast](#)

[Procurement](#)

[Small Business Outreach](#)

[Subcontracting](#)

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SSA Teleservice Center

The Social Security Administration has set up special centers called Teleservice Centers (TSC) designed to handle telephone inquiries from members of the public. They are intended to take the burden of voluminous telephone calls away from the district office. TSC are staffed by service representatives who have computer terminals available to obtain the records of all beneficiaries who have claims that have been established on the computer. They are able to handle changes of address and reports of missing checks and can also provide general information about Social Security.

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Baltimore City
